



Apparel Exchange Form

Due to the fact that all items are customized with your Ministry's logo on both apparel and hard good items, eLead's return policy is no returns except for the following:

- **Apparel size exchanges only.** Note: if the apparel has been worn or it has been over 30 days since your order, we cannot accept exchanges.
- **If an item is lost or damaged.**
- **The item does not match the approved specifications.**

Step ① Fill in the information below including contact information and exchange information.

Step ② Mail to address listed below:

eLead Resources, Inc.
Attn: Exchanges
125 S. Clark Street
17th Floor
Chicago, IL 60603

Step ③ Include this form in your shipping box.

Step ④ Upon receipt of this form and your items, we'll process your return/exchange.

Name: _____
Address: _____
City: _____
Phone: _____
Email: _____
Invoice #: _____

Item	Size	Reason for exchange	Exchange item

If you have any questions or concerns, please call (888) 679-1305.